

A young child in a dark blue winter suit and hat is running on a snowy path in a residential neighborhood. The child is smiling and looking down. The background shows houses and trees covered in snow, suggesting a winter or early spring setting. The path is partially cleared of snow, showing some dirt and ice.

Spring Cleaning

How AI took out a decade of
Identity Debt

Manish Periwal & Stian Angvik

Stian Angvik

Cyber Security Engineer

Part of the Digital Identity team at NBIM.
**Driving initiatives over the finish line
without ever losing sight of the user
experience**

🛡️ Identity Security → 🗝️ Access
Management → 🤝 Communication → 👤
Everything Identity



Manish Periwal

Senior Security Engineer

Indian-born, Norwegian citizen, now living in Singapore - **revoking access and securing systems wherever I go.**

🛡️ AppSec → ☁️ Cloud Security →
DevSecOps → 🗂️ **Everything Identity**





Someone in the organization still has access which they haven't used in more than [X] year.



The unused access is your attack surface and compliance risk.

Agenda

- ✓ **Decade of Identity Debt**
- ✓ **The Journey**
- ✓ **AI as force multiplier**
- ✓ **Some Demos**
- ✓ **Q&A**

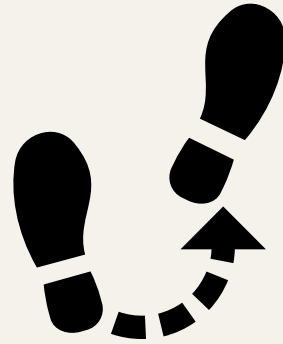


A decade of Identity Debt



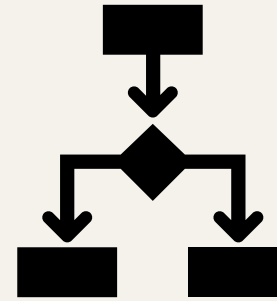
Access & Entitlements

Entitlements granted over years, never revisited



Role Changes

People moved teams, projects, offices — access stayed



Multiple Sources

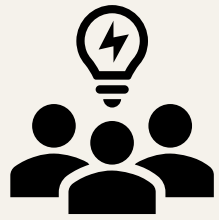
Access assigned through AD, apps, manual tickets, legacy systems, direct & indirect assignments



No Expiry

No time limits. No reviews. Access just accumulated.

People, Process & Technology



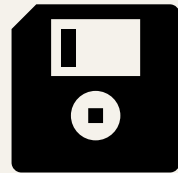
People



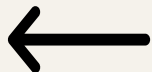
Audit Requirements



Policy Formation



Technology Implementation



Rollout

Design Principles

- ✓ **No Application Owners in Entra ID**
- ✓ **Identity team – **Creates and Deletes Groups****
- ✓ **Each Group tagged to a system owner**
- ✓ **Only Security Groups in scope**
- ✓ **No Group owners assigned – everything must through IGA**



Winter before Spring Cleaning



Accesses Expired



Not Enough
Communication

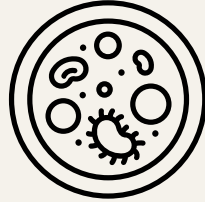


March Madness

Communication is the Key



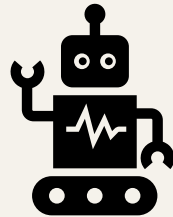
Communication across time zones is harder than the technical work



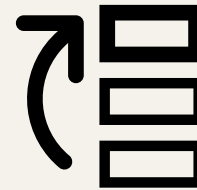
Culture eats access reviews for breakfast — get leadership buy-in first



Explain *why* before asking anyone to act. Nobody likes losing access.

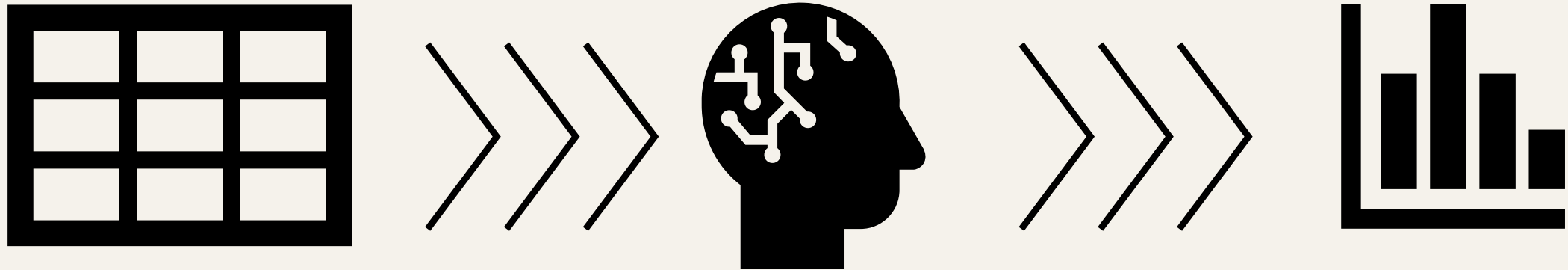


Automation without communication creates shadow IT, not security



Start with the most priority system first — everything else feels easy after that

Data to Information



AI as force multiplier



Vibe-coded Dashboards

Real-time access intelligence — built in days, not months



Claude Skills

Step-by-step documentation for non-security staff to make access decisions



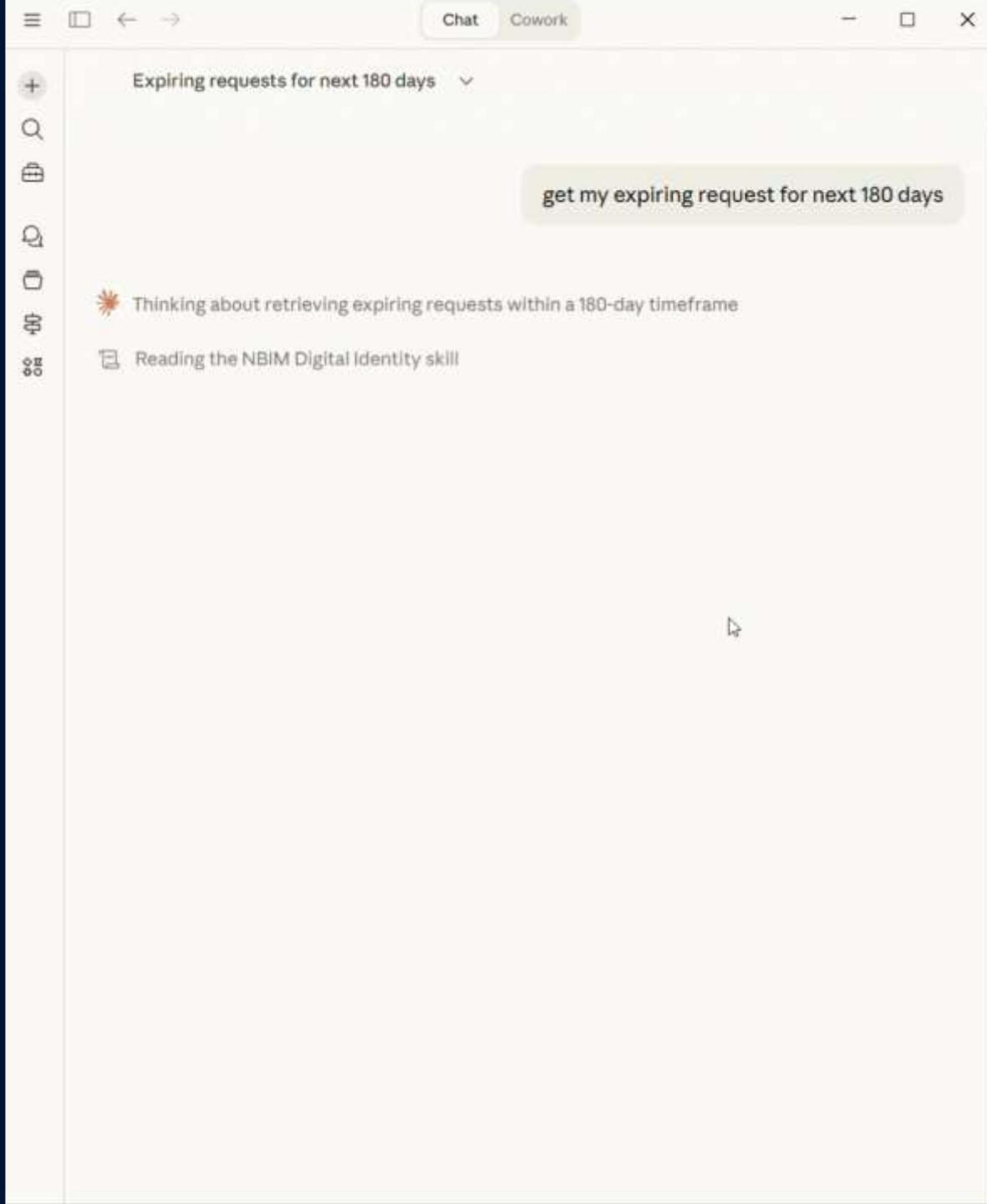
AI Chatbot Interface

Self-service access insights — anyone can query identity data in plain English



MCP Integrations

Model Context Protocol for real-time Sentinel, Entra ID & identity data querying





Demo



Spring Cleaning

GetAccess Role Engineering | My Expiring Requests | Redundant Requests

GetAccess Role Engineering Opportunities

Identify groups where a significant portion of a department has access only through GetAccess requests — these need to be role engineered.

What this page shows: Groups where department members have access ONLY through GetAccess requests (no role-engineered access like Department, Business Role, or Dynamic assignment). These represent opportunities to implement department-level access.

Analysis Options

Role engineering threshold (%) Exclude contingent workers (consultants) View all departments

Showing data for your department: Digital Identity & Access

Select Department to Analyze

Choose a department:
Digital Identity & Access - Pat Entradmin

Groups to Role Engineer: Digital Identity & Access

Threshold: 15%

Normal Account (12/40 users)

- > **SYS_(IAM)_(LeastPrivilege_Champions)** (On-prem Group) - 30.0% (12/40 users)
- > **POL_(PAM)_(BreakGlass_BreakRoom)** (Cloud Group) - 20.0% (8/40 users)
- > **SYS_(IGA)_(Certification_Campaign_Actors)** (Exchange Group) - 25.0% (10/40 users)
- > **SYS_(Directory)_(DynamicGroup_Whisperers)** (Cloud Group) - 17.5% (7/40 users)
- > **POL_(Access)_(SoD_Rulebook_Club)** (On-prem Group) - 22.5% (9/40 users)

Cloud Admin Account (C1) (2/6 users)

- > **SYS_(Cloud)_(Entrald_Allergy_Support)** (Entra ID) - 33.3% (2/6 users)
- > **SYS_(Cloud)_(Graph_API_Weekend_Warriors)** (Entra ID) - 50.0% (3/6 users)

Data to Information



March Madness - 80.4% completed!

 7 Days	 14 Days	 30 Days	 Expiring	 Cleaned Up	 Users (7d)	 Days Left
92	2228	2309	2309	7247	78	26

 80.4% dealt with (2,309 remaining of 11,771)



March Madness - 94.4% completed!

 7 Days	 14 Days	 30 Days	 Expiring	 Cleaned Up	 Users (7d)
642	665	665	665	8277	264

 94.4% dealt with (665 remaining of 11,771)




 Systems Overview

 User Requests

 My Requests

 Redundant Requests

Role/Group Details

 Group Directory

 Department Groups

 Business Role Groups

 Role Engineering




Organizational Details

 View as user 

Expiring Access Requests (At Risk)

Showing requests where users will lose access if not renewed. Protected requests (with role-engineered access) are excluded.

Summary

 At Risk 	 Critical (s14 days)	 Warning (15-30 days)	 Users	 Protected 
1871	1740	131	554	0

Rolling Remediation



Uphill task!
Not everything
was smooth



Follow ups &
frequent
Communication



Escalation

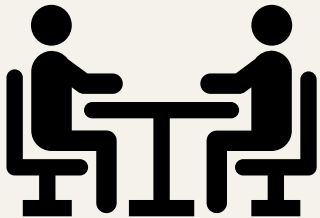


Resistance



Self-Action

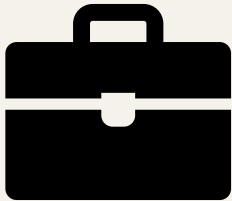
The Outcome



Access Review Program
which works!



Time based
memberships

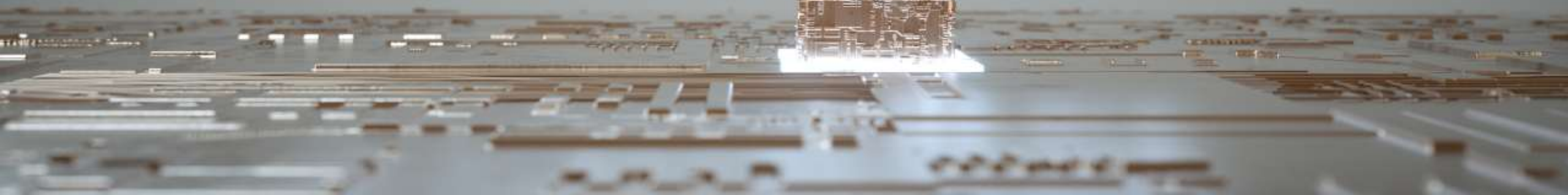
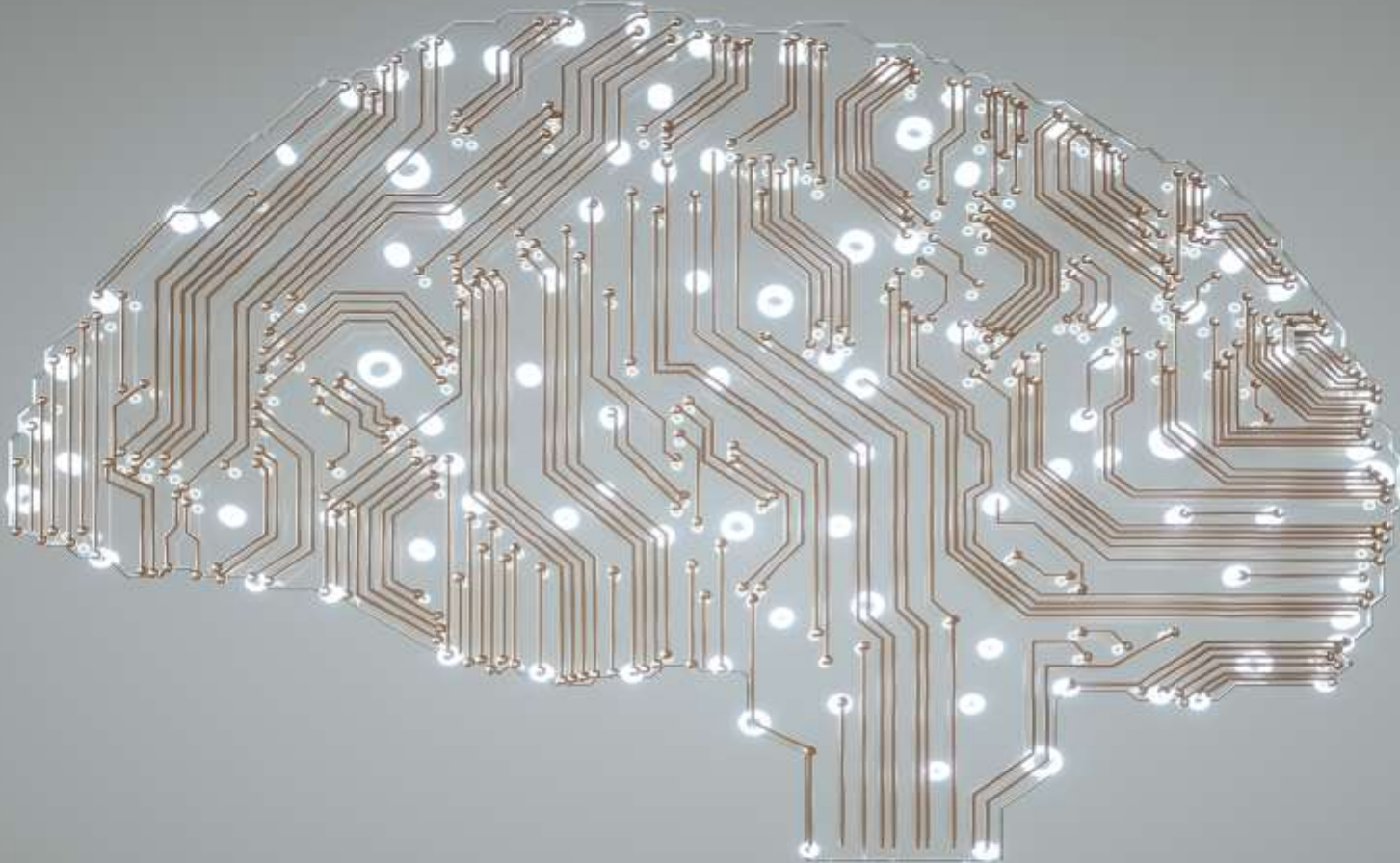


Role Engineering &
Dynamic Assignments



Compliant & Audited
Accesses

AI Goes Beyond!





Thank you!

